

Unit	Last Name	First Name	Job Title	Tasks	Email	Telephone
Executive Office	Bramson	Ruth N.	Chief Human Resources Officer		Ruth.Bramson@hrd.state.ma.us	617-878-9703
Executive Office	Clark	Linda	Executive Assistant to the Chief Human Resources Officer	Assist the Chief Human Resources Officer	Lclark@hrd.state.ma.us	617-878-9703
Executive Office	Dietl	Paul	Deputy Chief Human Resources Officer		Pdietl@hrd.state.ma.us	617-878-9705
Finance and Administration	Chandrakunnel	Michael	Chargeback Manager		M.Chandrakunnel@hrd.state.ma.us	617-878-9849
Finance and Administration	Hickey	Brian	CFO		brian.j.hickey@hrd.state.ma.us	617-878-9715
Finance and Administration	Latham	Eliece	Administrative Assistant		elatham@hrd.state.ma.us	617-878-9709
Finance and Administration	Paris	Claire	Procurement/Payroll	Procurement	cparis@hrd.state.ma.us	617-878-9717
Finance and Administration	Pelikhova	Marina	Chargeback Coordinator		pelikhova.marina@state.ma.us	617-878-9868
Finance and Administration	Poulos	Donna	Accounts Payable Specialist		donna.l.poulos@hrd.state.ma.us	617-878-9718
Finance and Administration	Scott	Christine	Finance Manager	Procurement, Accounts Pay., Accounts Rec., ISA's, Chargebacks	christine.m.scott@hrd.state.ma.us	617-878-9716
Information Technology	Garon	Robert	Director Of Information Technology		robert.garon@hrd.state.ma.us	617-878-9890
Information Technology	Michel	Hurblin	Network/PC Administrator		hurblin.michel@hrd.state.ma.us	617-878-9774
Information Technology	Park	Sungkuk	EDP Systems Analyst	IT Project Lead, Network Administration, SQL Database Management and Web development	sungkuk.park@hrd.state.ma.us	617-878-9771
Information Technology	Parkis	Anne	Chief Developer (ELIPSYS)	Develop and maintain ELIPSYS system	AParkis@hrd.state.ma.us	617-878-9772
Learning and Training Development	Haertl	Jean	Director of Workplace and Domestic Violence Prevention	Develop, deliver, and coordinate the Domestic Violence and Workplace Violence Prevention Initiative.	Jean.C.Haertl@hrd.state.ma.us	617-878-9822
Learning and Training Development	Joyce	Joe	Training Manager	Develop and deliver HRD Training programs and initiatives; Warehouse, EPRS, ACES, Supervisory Skills.	Joe.Joyce@hrd.state.ma.us	617-878-9830
Learning and Training Development	Marchand	Michael	Instructional Designer/Trainer	Develop and deliver HRD Training programs and initiatives; HR/CMS and Management Training.	Michael.Marchand@hrd.state.ma.us	617-878-9825

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Learning and Training Development	Olsen	Patrick	Instructional Designer/Trainer	Develop and deliver HRD Training programs and initiatives; HR Professionals Training, EPRS.	patrick.olsen@hrd.state.ma.us	617-878-9832
Learning and Training Development	Ott	Terrence	Registration Coordinator		Terrence.ott@hrd.state.ma.us	617-878-9827
Learning and Training Development	Travis-Brown	Deidre	Instructional Designer/Trainer	Develop and deliver HRD Training programs and initiatives; HR Professionals Training and HR Conference.	deidre.travis-brown@hrd.state.ma.us	617-878-9896
Legal	Bonner	Kerry	Labor Counsel		kerry.bonner@hrd.state.ma.us	617-878-9785
Legal	Chu	Wendy	Labor Counsel			617-878-9777
Legal	Heffernan	Michele	Deputy General Counsel	Represent the Commonwealth in labor and employment matters before the LRC, CSC, MCAD and at arbitration. Provide legal advice to HRD and state agencies. Assist the General Counsel when needed.	mheffernan@hrd.state.ma.us	617-878-9779
Legal	Marra	John	General Counsel		JMarra@hrd.state.ma.us	617-878-9776
Legal	Towlson	Susan	Administrative Assistant		susan.Towlson@hrd.state.ma.us	617-878-9787
Office of Diversity and Equal Opportunity	Allen	Juanita	Recruitment and Outreach Manager	Conducts Outreach to Community, Business and Professional Organizations, Colleges etc. to increase our efforts in recruiting a diverse and professional workforce. In partnership with Organizational Development, conducts orientation sessions for Fire and Police Exams.	JAllen@hrd.state.ma.us	617-878-9820
Office of Diversity and Equal Opportunity	Borders	Sandra E.	Director	Oversees the Office of Diversity and Equal Opportunity. This office is responsible for implementing the Governor's mandate for Affirmative Action, Equal Opportunity and Diversity.	Sandra.E.Borders@hrd.state.ma.us	617-878-9812
Office of Diversity and Equal Opportunity	Duffek	Catherine	Program Coordinator	Analyze and review workforce demographics in order to recommend changes.	Catherine.Duffek@hrd.state.ma.us	617-878-9836

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Office of Diversity and Equal Opportunity	Herrera	Betzaida	Administrative Assistant	Assist the Director of the Office of Diversity and Equal Opportunity. Provides technical assistance to executive branch agencies on Vietnam Era Veteran's Affirmative Action Certification.	betzaida.herrera@hrd.state.ma.us	617-878-9814
Office of Employee Relations	Archer-Belizaire	Esther	Labor Relations Advisor	Grievance administration	Esther.M.Archer@hrd.state.ma.us	617-878-9796
Office of Employee Relations	D'Angelo	Mark	Deputy Director of Employee Relations	Oversees all collective bargaining for units 2,4,6,8 & 10	mdangelo@hrd.state.ma.us	617-878-9791
Office of Employee Relations	DiMichele-Pizzi	Paula	Assistant to the Director of OER	Grievance tracking system and IT liaison	Paula.J.Dimichele@hrd.state.ma.us	617-878-9797
Office of Employee Relations	Hale	Matthew	Assistant Director	Grievance administration and county labor relations	mhale@hrd.state.ma.us	617-878-9795
Office of Employee Relations	Jesensky	John	Director	Director of Employee Relations	JJesensky@hrd.state.ma.us	617-878-9790
Office of Employee Relations	Langan	John	Assistant Director	Oversees all collective bargaining for units 1,3,4A,5,5A,7 & 9	john.b.langan@hrd.state.ma.us	617-878-9792
Office of Employee Relations	Malone	Cheryl	Associate Director	Contract administration and interpretation; Step III grievance hearing officer	Cheryl.Malone@hrd.state.ma.us	617-878-9799
Office of Employee Relations	Perry	Steven	Senior Labor Relations Advisor	Contract interpretation and administration and Step III hearing officer	steven.g.perry@hrd.state.ma.us	617-878-9800
Office Of Employee Relations	Whelan	James	Associate Director	Overseeing entire grievance process and confidential status designations	JWhelan@hrd.state.ma.us	617-878-9794
Operations Unit	Giacchino	Deb	HR Director	HR, Payroll and Benefit administration for HRD & Special Projects	Deb.M.Giacchino@hrd.state.ma.us	617-878-9730
Operations Unit	Olson	Scott	Director of Operations	Agency strategic planning and operations; Special projects	Scott.D.Olson@hrd.state.ma.us	617-878-9725
Operations Unit	Park	Sungjun	EDP Programmer	Operation and IT support; special project	Sungjun.Park@hrd.state.ma.us	617-878-9770
Organizational Development	Asano	Mildred M.	Test Development Manager	Test Development and ConTest	MA sano@hrd.state.ma.us	617-878-9744
Organizational Development	Barbas	Christine	Test Development Specialist	Promotional Fire Reading Lists	CBarbas@hrd.state.ma.us	617-878-9745
Organizational Development	Beausoleil	Gerard	Test Administration Manager	Exam Administration including special accommodations and military make-ups	GBeausoleil@hrd.state.ma.us	617-878-9746

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Organizational Development	Bibilos	George	Deputy Director	Classification & Compensation, & functional HRCMS	George.Bibilos@hrd.state.ma.us	617-878-9727
Organizational Development	Caggiano	Regina	Deputy Director	Civil Service Certifications	RCaggiano@hrd.state.ma.us	617-878-9747
Organizational Development	Curtis	Elaine	Program Coordinator	Labor Services, Education and Experience review	Elaine.H.Curtis@hrd.state.ma.us	617-878-9758
Organizational Development	Daiute	Nancy	Supervising Account Analyst	Performance Recognition Program, Classification & Compensation	Nancy.W.Daiute@hrd.state.ma.us	617-878-9729
Organizational Development	Dion	Alexandra	HRD-HRCMS Analyst	Analysis, implementation, and support of HRCMS	Alex.Dion@hrd.state.ma.us	617-878-9731
Organizational Development	Estner	Betty Ann	Clerk III	General office support, support of Customer Service, Exam Info-Line, PAT and Exam Admin.	Betty.Estner@hrd.state.ma.us	617-878-9834
Organizational Development	Evans	Nuwanda	Senior Compliance Officer	Monitor, audit and process civil service appointments	NEvans@hrd.state.ma.us	617-878-9749
Organizational Development	Gavin	Kenneth	Recruitment Manager	Provide assistance to applicants, state agencies and municipalities regarding Civil Service Examinations.	kqavin@hrd.state.ma.us	617-878-9750
Organizational Development	Gray	Joe	Compliance Officer	Monitor, audit and process civil service appointments	Joseph.Gray@hrd.state.ma.us	617-878-9728
Organizational Development	Greco	Jenifer	Compliance Officer	Monitor, audit and process civil service appointments	jenifer.Greco@hrd.state.ma.us	617-878-9802
Organizational Development	Gross	Veronica	Personnel Selection Specialist	monitor, audit and process civil service appointments, non-public safety, IT liaison	VGross@hrd.state.ma.us	617-878-9753
Organizational Development	Henriquez	Luz	Senior Compliance Officer	Monitor, audit and process civil service appointments	Luz.Henriquez@hrd.state.ma.us	617-878-9754
Organizational Development	Howard, Jr.	Bruce T.	Customer Service Coordinator	Customer Service, Exam Info-Line, Veteran Pref. & Vet. Prov. Appt. Prog., special projects	bruce.t.howard@hrd.state.ma.us	617-878-9755
Organizational Development	Ierardi	Phil	Program Coordinator	Physical Ability Testing and general Medical & Fitness Standards inquiries	pierardi@hrd.state.ma.us	617-878-9756
Organizational Development	Kingston	Ruth	HRD-HRCMS Analyst	Analysis, implementation, and support of HRCMS	Ruth.L.Kingston@state.ma.us	617-878-9720
Organizational Development	Lee	Vivian W.	Deputy Director	Exam Develop. & Admin., Education & Experience Appeals, Medical & Fitness Standards	Vivian.W.Lee@hrd.state.ma.us	617-878-9757

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Organizational Development	Lynch	Amy R.	Senior Account Analyst	Classification & Compensation, & Essential Functions	Amy.Grace@hrd.state.ma.us	617-878-9751
Organizational Development	McInnis	Alexandra	Supervising Personnel Analyst	Classification & Compensation, & Essential Functions	Alexandra.E.Mcinnis@hrd.state.ma.us	617-878-9732
Organizational Development	McNeely	Sally	Director		SMcNeely@hrd.state.ma.us	617-878-9726
Organizational Development	Paris	Guy	Test Development Specialist	Psychological Screening; Police Chief Promotional Examination Reading List	GParis@hrd.state.ma.us	617-878-9759
Organizational Development	Pollack	Lisa	Senior Account Analyst	Commonwealth Employment Opportunities (CEO) and Notice of Intent to Hire (NIH); Classification & Compensation	LPollack@hrd.state.ma.us	617-878-9733
Organizational Development	Prizio	Clare	Program Coordinator	Examination Administration	CPrizio@hrd.state.ma.us	617-878-9736
Organizational Development	Unsworth	Sarah	Account Analyst	Classification & Compensation, & Performance Recognition	sarah.unsworth@hrd.state.ma.us	617-878-9767
Organizational Development	White	Stephen	File Clerk			
Organizational Development	Wilson	Marsha	Exam Administration Manager	Examination Administration	Marsha.Wilson@hrd.state.ma.us	617-878-9760
Policy	Fahey	Frances	Director of Policy	Oversee the research, development and evaluation of new and revised HR policies statewide, and assist HRD operations staff with implementation and monitoring of same.	FFahey@hrd.state.ma.us	617-878-9706
Policy	Wadzinski	Natalie	Policy Developer	Research, develop and evaluate new and revised statewide HR policies and assist HRD operations staff with implementation and monitoring	Natalie.Wadzinski@hrd.state.ma.us	617-878-9710
Policy	Wong-Wagner	Swee Lin	Policy Developer	Research, develop and evaluate new and revised statewide HR policies and assist HRD operations staff with implementation and monitoring	SWong-Wagner@hrd.state.ma.us	617-878-9708

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Research	Blair	Colin	Director of Research	Handle data requests from HRD units, other state agencies or other states (salary and benefits surveys) or the public (Freedom of Information requests) which involve data on Executive Branch employees, job-titles and their HR characteristics.	Colin.C.Blair@hrd.state.ma.us	617-878-9809
Research	Chan	Louis	Research Analyst III	Bargaining unit related surveys, cost analysis, and statistical reports. Proof salary charts submitted by HRCMS team. Data analyzing for internal/external customers.	louis.chan@hrd.state.ma.us	617-878-9810
Workers' Compensation Administration	Allen	Debbie	Bill Processor		Debbie.Allen@hrd.state.ma.us	617-878-9738
Workers' Compensation Administration	Almeida	Su	Operation Supervisor		SAlmeida@hrd.state.ma.us	617-878-9721
Workers' Compensation Administration	Andersen	Ian	WC Adjuster		ian.m.andersen@hrd.state.ma.us	617-878-9842
Workers' Compensation Administration	Arena	Phyllis	File Room Supervisor		phyllis.f.arena@hrd.state.ma.us	617-878-9843
Workers' Compensation Administration	Aspinwall	Lisa	UR Nurse		Lisa.F.Aspinwall@hrd.state.ma.us	617-878-9844
Workers' Compensation Administration	Aylward	Donna	UR Nurse		Donna.M.Aylward@hrd.state.ma.us	617-878-9845
Workers' Compensation Administration	Barry	Mary Ann	Operations Clerk		maryann.barry@hrd.state.ma.us	617-878-9769
Workers' Compensation Administration	Bowles	Sheri	WC Adjuster		Sheri.Bowles@state.ma.us	617-878-9763
Workers' Compensation Administration	Brownell	Sunday	Billing Processor		Sunday.S.Brownell@hrd.state.ma.us	617-878-9847
Workers' Compensation Administration	Cheng	Tsui M.	Assistant Claims Supervisor		Tsui.M.Cheng@hrd.state.ma.us	617-878-9850
Workers' Compensation Administration	Chung	Eva	WC Adjuster		eva.chung@hrd.state.ma.us	617-878-9824
Workers' Compensation Administration	Coyle	Julie	Bill Processor		julie.coyle@hrd.state.ma.us	617-878-9898
Workers' Compensation Administration	Currier	Richard	UR Assistant		richard.currier@hrd.state.ma.us	617-878-9846
Workers' Compensation Administration	Currier	Richard	UR Receptionist		Richard.Currier@state.ma.us	617-878-9846
Workers' Compensation Administration	Davis	Christine	File Clerk			
Workers' Compensation Administration	Dumeus	James	Operations Clerk		james.dumeus@state.ma.us	617-878-9829

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Workers' Compensation Administration	Edgett	Susan	Rehabilitation Coordinator		susan.edgett@hrd.state.ma.us	617-878-9866
Workers' Compensation Administration	Figueiredo	Roy	Claims Assistant		Roy.M.Figueiredo@hrd.state.ma.us	617-878-9852
Workers' Compensation Administration	Fortin	David	Operations Clerk			617-878-9841
Workers' Compensation Administration	Gallagher	William	WC Adjuster	WC Adjuster	william.gallagher@state.ma.us	617-878-9735
Workers' Compensation Administration	Genduso	Steven	WC Manager		steve.genduso@had.state.ma.us	617-878-9880
Workers' Compensation Administration	Guleserian	Dana	Billing Processing Supervisor		Dana.Guleserian@hrd.state.ma.us	617-878-9855
Workers' Compensation Administration	Hennigan	Dianne	UR Nurse	Utilization Review	Dianne.A.Hennigan@hrd.state.ma.us	617-878-9856
Workers' Compensation Administration	Hollis	Emelia	Bill Pre-screener		Emelia.Hollis@hrd.state.ma.us	617-878-9885
Workers' Compensation Administration	Isola	Stephen	Investigation Coordinator		Stephen.Isola@state.ma.us	617-878-9862
Workers' Compensation Administration	Johnson	Gloria	UR Administrative Assistant	Utilization Review	Gloria.Johnson@hrd.state.ma.us	617-878-9857
Workers' Compensation Administration	Kallan	George	UR Nurse		George.Kallan@hrd.state.ma.us	617-878-9869
Workers' Compensation Administration	Kelley	Eileen	Adjuster Assistant	WC Adjusting Unit	Eileen.Kelley@hrd.state.ma.us	617-878-9858
Workers' Compensation Administration	Kelly	Lynne	Medical Billing Supervisor		Lynne.Kelly@hrd.state.ma.us	617-878-9859
Workers' Compensation Administration	Kerr	Deidre	WC Adjuster		deidre.t.kerr@hrd.state.ma.us	617-878-9860
Workers' Compensation Administration	Logan	Jeannette	WC Claims/Operations Manager		Jeanette.logan@hrd.state.ma.us	617-878-9853
Workers' Compensation Administration	Louie	Fen	Bill Validator		Fen.Louie@state.ma.us	617-878-9739
Workers' Compensation Administration	Maloney	Mary	UR Scanner		MMaloney@hrd.state.ma.us	617-878-9884
Workers' Compensation Administration	Mazzochia	Marie	Bill Processor		marie.mazzochia@hrd.state.ma.us	617-878-9876
Workers' Compensation Administration	McMahon	Kathleen	Rehabilitation Coordinator		Kathleen.McMahon@hrd.state.ma.us	617-878-9864
Workers' Compensation Administration	Montour	Aileen	UR Nurse		aileen.montour@hrd.state.ma.us	617-878-9835
Workers' Compensation Administration	Murphy	Michael	Bill Scanner		michael.murphy@hrd.state.ma.us	617-878-9886
Workers' Compensation Administration	Murphy	Nancy	WC Adjuster		Nancy.E.Murphy@hrd.state.ma.us	617-878-9865
Workers' Compensation Administration	Nanartonis	Joe	Mailroom Clerk		joe.nanartonis@hrd.state.ma.us	617-878-9863
Workers' Compensation Administration	Nania	Eleanor	Bill Processor		eleanor.nania@hrd.state.ma.us	617-878-9748
Workers' Compensation Administration	O'Brien	Dianne	UR Nurse		dianne.p.o'brien@hrd.state.ma.us	617-878-9897

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Workers' Compensation Administration	Pihlaja	Donovan	Warrant Assistant	System Administrator in WC area.	Donovan.Pihlaja@hrd.state.ma.us	617-878-9870
Workers' Compensation Administration	Rivera	Frank	Claims Supervisor	WC Claims	Frank.Rivera@hrd.state.ma.us	617-878-9871
Workers' Compensation Administration	Roberts	Wayne	Copy File Clerk			617-878-9893
Workers' Compensation Administration	Smith	Ann Marie	UR Nurse	Utilization Reviewer	Ann.Marie.Smith@hrd.state.ma.us	617-878-9873
Workers' Compensation Administration	Spencer	Paul	UR Clerk		paul.spencer@hrd.state.ma.us	617-878-9861
Workers' Compensation Administration	Stokes	Beverly	IME Coordinator		Beverly.Stokes@hrd.state.ma.us	617-878-9874
Workers' Compensation Administration	Taylor	Tonya	Copy File Clerk		tonya.taylor@hrd.state.ma.us	617-878-9823
Workers' Compensation Administration	Tiscione	Dawn	WC Adjuster		dawn.tiscione@hrd.state.ma.us	617-878-9734
Workers' Compensation Administration	Wynn	Katricia	WC Receptionist		KWynn@hrd.state.ma.us	617-878-9838
Workers' Compensation Administration	Yee	Frank	Deputy Claims Supervisor	Workers Comp Claims Adjuster	Frank.Yee@hrd.state.ma.us	617-878-9879
Workers' Compensation Litigation Unit	Gilfus	Russell W.	Asst. General Counsel	Manage the WCLU and defend HRD/State Agencies in workers' compensation matters before the DIA	RGilfus@hrd.state.ma.us	617-878-9778
Workers' Compensation Litigation Unit	Jackson	Arthur	Attorney II	Defend HRD/State Agencies in workers' compensation matters before the DIA	AJackson@hrd.state.ma.us	617-878-9780
Workers' Compensation Litigation Unit	Miller	Marian	Attorney II	Defend HRD/State Agencies in workers' compensation matters before the DIA	MGrimes@hrd.state.ma.us	617-878-9782
Workers' Compensation Litigation Unit	Murphy	Thomas	Attorney II	Defend HRD/State Agencies in workers' compensation matters before the DIA	TMurphy@hrd.state.ma.us	617-878-9783
Workers' Compensation Litigation Unit	Rangulong	Merlene	Attorney I	Defend HRD/State Agencies in workers' compensation matters before the DIA	merlene.rangulong@hrd.state.ma.us	617-878-9784
Workers' Compensation Litigation Unit	Swift	Faith	Administrative Assistant	Provides administrative support to the WCLU	FSwift@hrd.state.ma.us	617-878-9786